

Paul's Drive In Crew Member Job Description

If you are passionate about food and ready to work hard and think fast while keeping a smile on your face, we would love to have you join our team. Working as a crew member at our restaurant is the perfect way to start your career and gain valuable experience in customer service and food preparation. We value our employees and offer a positive and encouraging environment. You will enjoy fantastic benefits such as free meals, uniforms, and a flexible schedule as well as competitive pay.

Job Responsibilities:

- Greet customers, record orders, and serve food and beverages with a consistently positive and helpful attitude, including answering questions about the menu.
- Input orders into a point-of-sale system and accept payment using a credit card reader or cash register, calculating change accurately and quickly as required.
- Work together with the kitchen team to prepare foods while following cooking instructions, safety procedures, and sanitary requirements.
- Quickly and accurately prepare orders to customer specifications.
- Use specific kitchen machinery such as ice cream dispensers to create customized ice cream treats to customers' preferences.
- Ensure restaurant cleanliness daily by clearing tables, returning trays to the kitchen, sweeping and mopping floors, washing and sanitizing kitchen utensils, and servicing restrooms.
- Communicate effectively with team members and management to create work schedules, train new employees, and resolve any interpersonal issues as needed.
- Handle guests' concerns and complaints professionally and calmly to resolve problems according to restaurant policy.
- Maintain a neat and tidy appearance by wearing a uniform and adhering to a corporate dress code.
- Keep condiment and beverage stations stocked.

Job Skills & Qualifications

Required:

Must be at least 16 years old

Flexibility to work nights, weekends, and holidays

Ability to stand for long hours at a time and work in a fast-paced environment

Positive attitude and commitment to customer satisfaction

Preferred:

Previous restaurant or cashier experience

KCMO Food Handlers License